

Current Opening Status – Subject to Change

Further to the Government's update and its recommendations on social distancing, we wanted to update you with what we are doing at BaseJump Trampoline Park following the announcement. The health and wellbeing of our guests and staff is our priority, and as such we are making some changes to help ensure our guests remain safe during their visit with us.

If you are planning on visiting please ensure you check our online booking system and that you are able to pre book your preferred jump time before you travel to us. This will ensure the park is open - as reduced opening hours will be in operation. We regret we cannot guarantee that guests who do not pre book will be able to jump as we may also have to reduce guest numbers on sessions.

If you are planning on visiting and are showing the symptoms of coronavirus (for example, a high temperature, a new, continuous cough), we please politely ask that you do not visit and instead use the NHS 111 online coronavirus service for further advice and instruction. It's important that if you do feel unwell or are in self-isolation following a member of your household showing symptoms of coronavirus, we ask you to postpone your visit until you are fully recovered.

As a large trampoline park, we already have procedures to maintain safe distance between participants including no double bouncing, ensuring that participants do not come into direct contact with each other. This runs along with our plans to maintain space and social distance as guests move around the park, in addition to the enhanced cleaning regimes and availability of hand sanitisation products.

We ask all those who visit BaseJump to observe closely our guidelines on maintaining a safe distance between each other and to upkeep good hygiene practices.

- **Social distancing** - Our staff have measures in place to maintain a safe distance (approx. 2 metres) between guests in areas where people normally congregate (for example queue lines, Cafe, mezzanine). Information on social distancing will be readily available at arrival and around the park, and our staff are there to provide advice and guidance on what to do.
- **Proximity** - Where close proximity between guests and staff is necessary, for example in maintaining safety measures, we will keep this to a minimum and operate in line with the latest guidance. This will mean that some zones will be restricted or may not be available during your visit. We ask you to also avoid cash transactions if possible.
- **Frequent hand washing** - We continue to implement enhanced cleaning regimes throughout the Park and place hand sanitisation products around the Park. All team members will wash hands at least every twenty minutes and we ask you try to do the same.

There are simple things you can do to help prevent the spread of the virus, including:

- Covering your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze

- Putting used tissues in the bin immediately
- Washing your hands with soap and hot water regularly, and using hand sanitiser gel
- Trying to avoid close contact with people who are unwell
- If you do feel unwell during your visit, please contact a member of staff immediately – maintaining a safe distance of two metres where possible.

We appreciate this is a difficult time for many. We want to stay open to provide a happy and fun experience for our guests, recognising the health benefits from visiting a trampoline park but we will always act in accordance with the government and Public health England recommendations & may be required to make further changes in the near future. As we continue to monitor the situation as it develops, we will provide you with updates across our social media channels and our website here www.basejump.co.uk

We are advising those who are at increased risk of severe illness from coronavirus (COVID-19) to postpone a visit to BaseJump until further advised.

This group includes those who are:

- aged 70 or older (regardless of medical conditions)
- under 70 with an underlying health condition listed below (ie anyone instructed to get a flu jab as an adult each year on medical grounds):
 - chronic (long-term) respiratory diseases, such as [asthma](#), [chronic obstructive pulmonary disease \(COPD\)](#), emphysema or [bronchitis](#)
 - chronic heart disease, such as [heart failure](#)
 - [chronic kidney disease](#)
 - chronic liver disease, such as [hepatitis](#)
 - chronic neurological conditions, such as [Parkinson's disease](#), [motor neurone disease](#), [multiple sclerosis \(MS\)](#), a learning disability or cerebral palsy
 - [diabetes](#)
 - problems with your spleen – for example, [sickle cell](#) disease or if you have had your spleen removed
 - a weakened immune system as the result of conditions such as [HIV and AIDS](#), or medicines such as [steroid tablets](#) or [chemotherapy](#)
 - being seriously overweight (a body mass index (BMI) of 40 or above)
- those who are pregnant

Note: there are some clinical conditions which put people at even higher risk of severe illness from COVID-19. If you are in this category, next week the NHS in England will directly contact you with advice the more stringent measures you should take in order to keep yourself and others safe. For now, you should rigorously follow the social distancing advice in full.

People falling into this group are those who may be at particular risk due to complex health problems such as:

- people who have received an organ transplant and remain on ongoing immunosuppression medication
- people with cancer who are undergoing active chemotherapy or radiotherapy

- people with cancers of the blood or bone marrow such as leukaemia who are at any stage of treatment
- people with severe chest conditions such as cystic fibrosis or severe asthma (requiring hospital admissions or courses of steroid tablets)
- people with severe diseases of body systems, such as severe kidney disease (dialysis)

Thank you for your understanding and co-operation.

Our business is operating with minimal disruption and our standard terms and conditions on bookings continue to apply.

Thank you for your cooperation and understanding.

The BaseJump team